

SIP LINE 911 CALLING

E911, meaning Enhanced 911 is a service used with VoIP based telecommunication systems. While E911 provides access to emergency services just as standard 911, there are some clear differences. **E911** calls are typically **first answered by an operator** who will confirm your address information before transferring your call to your nearest **PSAP** (public-safety answering point). This process is to ensure you have not moved your **VoIP based** services and forgotten or failed to update your associated address information. Also since Ip phones and cell devices can be located anywhere they need to confirm your location before 911 can dispatch the emergency personal to your exact location. Please let all users know of this new 911 process so all can be informed.



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