

May 16, 2006

VoicePath Convergence Group  
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Dear Joe,

Our busy schedules sometimes make it difficult to say thank you for all the assistance and service you provided to Shoppers Drug Mart while we had the contract over the last two years. Since the contract has ended as of March 31, we wanted to say how much we appreciated the efforts you made in keeping up with the demands of our contract and the fabulous job you did!

I know that it is not easy working on old equipment that must be "up" all the time even while you are working on it. I must say that I found many great people while servicing this account. There are truly great Canadians out there from Nova Scotia to Whitehorse Yukon and in between. I have new found respect for the hard working small business men and women in Canada.

My hat goes off to you. I hope you felt that the relationship was worth it and I sincerely hope that one day we are able to work together again.

In the meantime, I remain;



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