



WHITBY
PUBLIC LIBRARY

Central Library
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December 21, 2010

Joe Hozjan
VoicePath Convergence Group Inc.
1621 McEwen Drive, Suite 48
Whitby, ON L1N 9A5

Dear Joe,

I would like to take this opportunity to thank you for the excellent service and support that you and your team have provided the Whitby Public Library over the last 2 years.

The installation of the Nortel BCM50 at the new Brooklin Branch Library this Fall was completed on time and in a professional manner. You worked with Bell Canada on our behalf for the phone line move and additional lines. That transition was seamless. The staff training that your company provides is top-notch. From front line staff to system administration, the training was completed in a friendly, professional manner.

We are very pleased with the work that you have done at the Central Library over the last two years. When we needed help this summer for a major issue, your team was onsite quickly, and stayed until the system was back online. You and your team went the extra mile to help us. From the consultation phase to the finished product, Voicepath delivers.

We are fortunate to have a company like VoicePath Convergence Group in Whitby that can fully support our telephone system needs.

I would recommend VoicePath Convergence Group for the installation, service and support for any telephone or data project.

Thank you,

Elaine Yatulis Dobbin
Manager of Systems Support and Technical Services
Whitby Public Library

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8 Vipond Road
Whitby, ON L1M 1B3
T: 905. 655.3191

Rossland Branch
701 Rossland Road East
Whitby, ON L1N 8Y9
T: 905. 668.1886