

LAWRCON
Electric And Machining Corporation
Management System Registered to ISO 9001:2000

Hello Tony,

With reference to the installation of our new phone system
We have had our previous system for the past 18 years!knowit was getting obsolete, but it WAS working great, and that system suited our purposes just fine.

But unfortunately, as I knew it would happen one day...our phones Crashed. Just like that ...No warning what so ever.... It crashed Friday morning 8 am on June.08th.

Several phone calls were made (from one of our cell phones), to try and find a company to sell us a new phone system,, and to come in to see us, fast...as in Right Now!!!because our whole system was down.....No phonesno business..

No one would come into our office TODA Y..to get us a new phone system,, not even Bell Canada.

Then we found your phone number. The call was made, and someone was in our office within the hour. A new phone system was chosen, with your help as to which system would suit us best. With Overtime authorization given, this new phone system would have been installed for us over the weekend, but we opted for Monday installation instead. Your men were in our office first thing Monday morning, installing the new system.

We were up and running by Tuesday morning ...with a few new lessons on the phone system,, we were good to go.

We could not have asked for any better servicesThe installation was quick, and the instructions for using our new phones were extremely straight forward and were easy to learn from our instructors. (and the price was right too.)

My hat goes off to both Tony and Andy.

Thanks again,, and yes, if we have any questions/problems,, we will be sure to call you. Thanks.

Marian Hughes,
Lawrcon Electric.